

Touchscreen Quickstart



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IMPORTANT USER INFORMATION

Professional Integration

This display is designed for professional and commercial use. All electrical integration, including grounding, isolation, and power conditioning, must be performed by a qualified professional in accordance with applicable regulations and the requirements of the application and environment.

Intended Use

This display is not fault-tolerant and is not designed for use in safety-critical or high-risk applications. For further details and use restrictions, refer to our Terms and Conditions. Some sector-specific certifications require the use of a designated power supply. Use of an incorrect or non-approved power supply may result in non-compliance with applicable standards and unsafe operation. Refer to the applicable compliance statement and user manual.

Modifications not approved by Beetronics may void the user's authority to operate the equipment and may invalidate applicable certifications.

Getting started

Unpack

Before installation, unpack the display, position it on a stable surface, and verify your package contains the following:

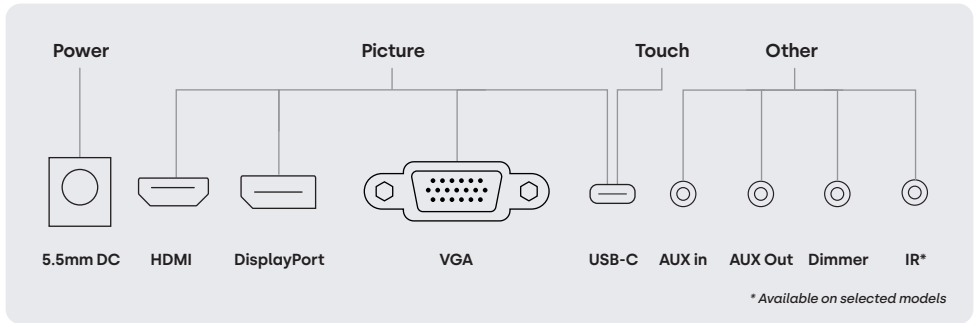
- A. Touchscreen
- B. Power adaptor
- C. Mounting kit (contents vary by model)
- D. USB-C to USB-C for video, audio, touch | USB-C to USB-A for touch only
- E. Remote

Set Up the Display

Depending on the model, the touchscreen can be panel-mounted, VESA-mounted, mounted using brackets, or used with a stand. The display supports both landscape and portrait orientations. Screen orientation is determined by the connected source device and is not automatically adjusted by the display.

Connect the Touchscreen

To operate correctly, the touchscreen must be connected to a source that provides video and touch input.



1. Connect power

Connect the supplied or designated power adaptor to the **DC input** on the display and plug it into a suitable power source.

2. Connect video

Connect your source using **HDMI, DisplayPort, VGA, or USB-C**.

3. Connect touch (USB)

Connect **USB** between the display and the source to enable touch:

- **USB-C to USB-C:** video and touch over one cable, if the source supports DP Alt Mode + USB data. When used, do not connect other video cables.
- **USB-C to USB-A:** touch only. Use together with HDMI, DisplayPort, or VGA for video. Skip this step if touch is already provided via USB-C.

4. Power on

Turn on the source device. The display will power on automatically when power or an active video signal is detected.

5. Select input source

If needed, select the correct input channel using the remote control or on-screen display (OSD). **Default input: HDMI.**

Touch Operation

Touch works plug-and-play when the display runs at native resolution and USB touch is connected.

- **Windows:** automatically detected
- **macOS:** UPDD driver required (see Help Center)
- **Linux:** HID-compatible; configuration may be required for non-standard setups

For product manuals, touchscreen drivers, calibration, advanced setup, and troubleshooting, visit the **Beetronics Help Center via the QR code on the front.**