

# Touchscreen Quickstart



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## IMPORTANT USER INFORMATION

### Professional Integration

This display is a professional-grade sub-system engineered for integration into commercial and industrial environments.

### Electrical Integration

To ensure safety and performance, all electrical integration, such as grounding, isolation, or power conditioning, must be performed by a qualified professional according to the specific requirements of your application and environment.

### Intended Use

This component is not fault-tolerant. For specific guidelines regarding safety-critical or high-risk applications, please refer to the use-restrictions in our Terms and Conditions

# Getting started

## Unpack

Before installation, unpack the display, position it on a stable surface, and verify your package contains the following:

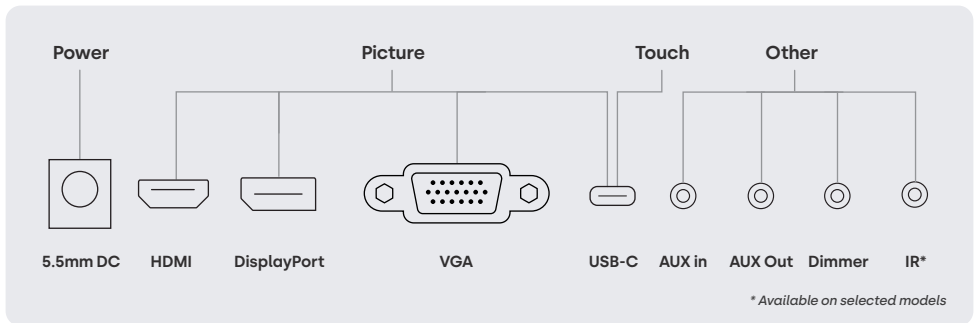
- A. Touchscreen
- B. Power adaptor
- C. Mounting kit (contents vary by model)
- D. USB-C to USB-C for video, audio, touch | USB-C to USB-A for touch only
- E. Remote

## Set Up the Display

Depending on the model, the touchscreen can be panel-mounted, VESA-mounted, mounted using brackets, or used with a stand. The display supports both landscape and portrait orientations. Screen orientation is determined by the connected source device and is not automatically adjusted by the display.

## Connect the Touchscreen

To operate correctly, the touchscreen must be connected to a source that provides video and touch input.



### 1. Connect power

Connect the supplied power adaptor to the **DC input** on the display and plug it into a suitable power source.

### 2. Connect video

Connect your source using **HDMI, DisplayPort, VGA, or USB-C**.

### 3. Connect touch (USB)

Connect **USB** between the display and the source to enable touch:

- **USB-C to USB-C:** video and touch over one cable, if the source supports DP Alt Mode + USB data. When used, do not connect other video cables.
- **USB-C to USB-A:** touch only. Use together with HDMI, DisplayPort, or VGA for video. Skip this step if touch is already provided via USB-C.

### 4. Power on

Turn on the source device. The display will power on automatically when power or an active video signal is detected.

### 5. Select input source

If needed, select the correct input channel using the remote control or on-screen display (OSD). **Default input: HDMI.**

## Touch Operation

Touch works plug-and-play when the display runs at native resolution and USB touch is connected.

- **Windows:** automatically detected
- **macOS:** UPDD driver required (see Help Center)
- **Linux:** HID-compatible; configuration may be required for non-standard setups

For product manuals, touchscreen drivers, calibration, advanced setup, and troubleshooting, visit the **Beetronics Help Center via the QR code on the front.**